

**Redressal of Complaints received against IIFCL MUTUAL FUND (IDF) during 2017-18**

**Name of Mutual Fund: IIFCL MUTUAL FUND (IDF)**  
**Total number of folios as on March 31, 2018 : 11**

| Complaint code | Type of complaint#   | (a) No. of complaints pending at the beginning of the year | (b) No of complaints received during the year | Action on (a) and (b) |            |             |                 |                 |            |            |            |             |   |
|----------------|--|--|---|-----------------------|------------|-------------|-----------------|-----------------|------------|------------|------------|-------------|---|
|                |  |  |   | Resolved              |            |             |                 | Non Actionable* | Pending    |            |            |             |   |
|                |  |  |   | Within 30 days        | 30-60 days | 60-180 days | Beyond 180 days |                 | 0-3 months | 3-6 months | 6-9 months | 9-12 months |   |
| I A            | Non receipt of Dividend on Units   | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| I B            | Interest on delayed payment of Dividend                                  | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| I C            | Non receipt of Redemption Proceeds                                       | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| I D            | Interest on delayed payment of Redemption                                | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| II A           | Non receipt of Statement of Account/Unit Certificate                     | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| II B           | Discrepancy in Statement of Account                                      | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| II C           | Non receipt of Annual Report/Abridged Summary                            | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| III A          | Wrong switch between Schemes   | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| III B          | Unauthorized switch between Schemes                                      | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| III C          | Deviation from Scheme attributes   | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| III D          | Wrong or excess charges/load   | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| III E          | Non updation of changes viz. address, PAN, bank details, nomination, etc | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| IV             | Others   | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |
| TOTAL          |  | 0  | 0   | 0                     | 0          | 0           | 0               | 0               | 0          | 0          | 0          | 0           | 0 |

कुले आई आई एफ एल एसेट मैनेजमेंट कंपनी लिमिटेड  
 For IIFCL Asset Management Company Limited

अजय पी एस सैनी /Ajay P S Saini  
 मुख्य कंपनी अधिकारी एवं अनुपालन/Head Company Secretariat & Compliance

कुले आई आई एफ एल म्युचुअल फंड (आई सी एफ)  
 For IIFCL Mutual Fund (IDF)

अजय एव ट्रस्टी  
 Chairman & Trustee