Redressal of Complaints received against IIFCL MUTUAL FUND INFRASTRUCTURE DEBT FUND - during FY 2019-20

Name of Mutual Fund: IIFCL MUTUAL FUND INFRASTRUCTURE DEBT FUND Total number of folios as on March 31, 2020 : 11

Complaint	Type of complaint#	(a) No. of	(b) No of	Action on (a) and (b)								
code		complaints	complaints	Resolved						Pending		
		pending at the	received during	Within	30-60	60-180	Beyond	Non	0-3	3-6	6-9	9-12
		beginning of the year	the year	30	days	days	180 days	Actionable*	months	months	months	months
		yeui		days				_				
ΙA	Non receipt of Dividend on Units	0	0	0	0	0	0	0	0	0	0	0
ΙB	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0
ΙD	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0
II C	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0
	TOTAL	0	0	0	0	0	0	0	0	0	0	0

Note: *Two complaints were filed on SEBI Scores portal vide registration ID SEBIE/MH19/0003900/1 and SEBIE/MH19/0003987/1 during the quarter ended 30th September, 2019, both the complaints were closed by SEBI as the complainant are not the investors of IIFCL Mutual Fund (IDF).