

ANN-I

Complaint code	Type of complaint	(a) No. of complaints pending at the beginning of the year	(b) No. of complaints received during the period	Action on (a) and (b)								
				Resolved			Non Actionable					
				Within 30 days	30-60 days	Beyond 60-180 days	Average time taken ^ (in days)	0-3 months	3-6 months	6-12 months	Beyond 12 months	
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0
IB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0
IC	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0
ID	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
IIA	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0
IIB	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0
IIC	Data Corrections in Investor Details	0	0	0	0	0	0	0	0	0	0	0
IID	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
IIIA	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
IIIB	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
IIIC	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
IIID	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
IIIE	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0
IIIF	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0
IIIG	Unauthorized Redemption	0	1*	0	0	0	0	0	0	0	0	0
IV	Others	0	1*	0	0	0	0	0	0	0	0	0
	Total	0	1*	0	0	0	0	0	0	0	0	0

including against its authorized persons/ distributors/ employees, etc.
 *Non actionable means the complaint that are incomplete / outside the scope of the mutual fund
 ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
 *One complaint was filed on SEBI Scores Portal vide Registration ID SEBI/MH22/0004208/1 dated 12th May,2022 and forwarded by SEBI on 23rd May,2022. The ATR for the complaint was filed with SEBI on 23rd May,2022 that the complainant is not the investor of IIFCL Mutual Fund (IDF) but of HDFC Mutual Fund and on the basis of IAMCL response the complaint was closed by SEBI

कुंजी आई एफ सी एल एसेट मैनेजमेंट कंपनी लिमिटेड
 For IIFCL Asset Management Company Limited
 अध्यक्ष एवं ट्रस्टी
 Chairman & Trustee

कुंजी आई एफ सी एल एसेट मैनेजमेंट कंपनी लिमिटेड
 For IIFCL Asset Management Company Limited
 अध्यक्ष पी एस सैनी
 P S Saini
 कुंजी एसेट मैनेजमेंट कंपनी लिमिटेड
 K J Asset Management & Co., India

Part B: Report on Complaints received through SCORES

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No. of complaints received during the period	Action on (a) and (b)					Non Actionable*	Pending	9-12 months
				Resolved			Pending				
				Within 30 days	30-60 days	Beyond 60-180 days	0-3 months	3-6 months			
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	
II C	Data Corrections in Investor Details	0	0	0	0	0	0	0	0	0	
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	
IV	Others	0	1*	0	0	0	0	0	0	0	
	Total	0	1*	0	0	0	0	0	0	0	

including against its authorized persons/ distributors/ employees, etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

* One complaint was filed on SEBI Scores Portal vide Registration ID SEBI/EH22/0004208/1 dated 12th May, 2022 and forwarded by SEBI on 23rd May, 2022. The ATR for the complaint was filed with SEBI on 23rd May, 2022 that the complainant is not the investor of IIFCL Mutual Fund (IDF) but of HDFC Mutual Fund and on the basis of IAMCL response the complaint was closed by SEBI

कृते आई आई एफ सी एल म्युचुअल फंड (आई डी एफ)
For IIFCL Asset Management Company Limited

अजय पी एस सेनी /Ajay S Saini
मुख्य कर्मचारी, कंप्लायंस एवं अनुपालन/Head, Compliance & Surveillance

कृते आई आई एफ सी एल म्युचुअल फंड (आई डी एफ)
For IIFCL Mutual Fund (IDF)

अजय एवं प्रवी
Chairman & Trustee

Part C: Trend of monthly disposal of complaints (including complaints received through Scores)

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-21	0	0	0	0
2	May-21	0	0	0	0
3	Jun-21	0	0	0	0
4	Jul-21	0	0	0	0
5	Aug-21	0	0	0	0
6	Sep-21	0	0	0	0
7	Oct-21	0	0	0	0
8	Nov-21	0	0	0	0
9	Dec-21	0	0	0	0
10	Jan-22	0	0	0	0
11	Feb-22	0	0	0	0
12	Mar-22	0	0	0	0
13	Apr-22	0	0	0	0
14	May-22	0	0	0	0
15	Jun-22	0	0	0	0
16	Jul-22	0	0	0	0
17	Aug-22	0	0	0	0
18	Sep-22	0	0	0	0
19	Oct-22	0	0	0	0
20	Nov-22	0	0	0	0
21	Dec-22	0	0	0	0
22	Jan-23	0	0	0	0
23	Feb-23	0	0	0	0
24	Mar-23	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month. If any.

** Should include total complaints pending as on the last day of the month, if any.

करो आई एफ सी एल एसेट मैनेजमेंट कंपनी लिमिटेड
For IIFCL Asset Management Company Limited

अध्यक्ष जी एस सेनी (Ajay S. Saini)
मुख्य रूप से निर्वाह एवं अनुपालक हेड कंपनी सिक्योरिटी कॉम्प्लायंस

करो आई एफ सी एल म्युचुअल फंड (आई सी एफ)
For IIFCL Mutual Fund (IDF)

अध्यक्ष एफ एस
Chairman & Trustee

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0*	0*	0*	0*
	Grand Total	0	0	0	0

*as on 31.03.2023

सुरे ओई ओई एफ सी एल एसेट मैनेजमेंट कंपनी लिमिटेड
For IIFCL Asset Management Company Limited

अजय पी एस सेनी / Ajay P. Saini
मुख्य कंपनी सचिव/एच.ओ.सी. हेड कंपनी सेक्रेटरी & Compliance

सुरे ओई ओई एफ सी एल म्युचुअल फंड (आई सी एफ)
For IIFCL Mutual Fund (IDF)

अश्वत एवं सेनी
Chairman & Trustee