

Redressal of Complaints received during the period 01/04/2025 to 31/03/2026

Name of the Mutual Fund : IIFCL Mutual Fund(IDF)

Total Number of Folios : 0

Complaint code	Type of complaint	(a) No. of complaints pending at the beginning of the year	(b) No. of complaints received during the period	Action on (a) and (b)									
				Resolved				Non Actionable *	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		Average time taken ^ (in days)	0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data Corrections in Investor Details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	3**	0	0	0	0	0	0	3**	0	0	0
IV	Others	0	3**	0	0	0	0	0	0	3**	0	0	0
	Total	0											

including against its authorized persons/ distributors/ employees, etc.

* Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

** Three complaints were filed on SEBI Scores Portal which were duly reverted by filing ATR that the complainants were not the investors of IIFCL Mutual Fund (IDF) hence the complaints stand disposed off by SEBI.

For IIFCL Mutual Fund (IDF)

For IIFCL Asset Management Company Limited

Chairman & Trustee

Secretary

Part B: Report on Complaints received through SCORES

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No. of complaints received during the period	Action on (a) and (b)						Pending			
				Resolved					Non Actionable**	0-3 months	3-6 months	6-9 months	9-12 months
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken * (in days)					
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data Corrections in Investor Details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	3**	0	0	0	0	0	0	3**	0	0	0
Total		0	3**	0	0	0	0	0	0	0	0	0	0

Including against its authorized persons/ distributors/ employees, etc.

* Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

** Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

** Three complaints were filed on SEBI Scores Portal which were duly reverted by filing ATR that the complainants were not the investors of IIFCL Mutual Fund (IDF) hence the complaints stand disposed off by SEBI.

For IIFCL Mutual Fund (IDF)
अध्यक्ष एवं ट्रस्टी
Chairman & Trustee

For IIFCL Asset Management Company Limited
अध्यक्ष
Chairman

Part C: Trend of monthly disposal of complaints (including complaints received through Scores)

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-21	0	0	0	0
2	May-21	0	0	0	0
3	Jun-21	0	0	0	0
4	Jul-21	0	0	0	0
5	Aug-21	0	0	0	0
6	Sep-21	0	0	0	0
7	Oct-21	0	0	0	0
8	Nov-21	0	0	0	0
9	Dec-21	0	0	0	0
10	Jan-22	0	0	0	0
11	Feb-22	0	0	0	0
12	Mar-22	0	0	0	0
13	Apr-22	0	0	0	0
14	May-22	0	0	0	0
15	Jun-22	0	0	0	0
16	Jul-22	0	0	0	0
17	Aug-22	0	0	0	0
18	Sep-22	0	0	0	0
19	Oct-22	0	0	0	0
20	Nov-22	0	0	0	0
21	Dec-22	0	0	0	0
22	Jan-23	0	0	0	0
23	Feb-23	0	0	0	0
24	Mar-23	0	0	0	0
25	Apr-23	0	0	0	0
26	May-23	0	0	0	0
27	Jun-23	0	0	0	0
28	Jul-23	0	0	0	0
29	Aug-23	0	0	0	0
30	Sep-23	0	0	0	0
31	Oct-23	0	0	0	0
32	Nov-23	0	0	0	0
33	Dec-23	0	0	0	0
34	Jan-24	0	0	0	0
35	Feb-24	0	0	0	0
36	Mar-24	0	0	0	0
37	Apr-24	0	0	0	0
38	May-24	0	0	0	0
39	Jun-24	0	0	0	0
40	Jul-24	0	0	0	0
41	Aug-24	0	0	0	0
42	Sep-24	0	0	0	0
43	Oct-24	0	0	0	0
44	Nov-24	0	0	0	0
45	Dec-24	0	0	0	0
46	Jan-25	0	0	0	0
47	Feb-25	0	0	0	0
48	Mar-25	0	0	0	0
49	Apr-25	0	0	0	0
50	May-25	0	0	0	0
51	Jun-25	0	0	0	0
52	Jul-25	0	0	0	0
53	Aug-25	0	0	0	0
54	Sep-25	0	0	0	0
55	Oct-25	0	0	0	0
56	Nov-25	0	0	0	0
57	Dec-25	0	0	0	0
58	Jan-26	0	0	0	0
59	Feb-26	0	0	0	0
60	Mar-26	0	0	0	0
Grand Total		0	0	0	0

*Should include complaints of previous months resolved in the current month. If any.
 ** Should include total complaints pending as on the last day of the month, if any.

For IIFCL Mutual Fund (IDF)
 Chairman & Trustee

For IIFCL Asset Management Company
 Chairman & Trustee

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
9	2025-26	0	0	0	0*
	Grand Total	0	0	0	0

*as on 31.03.2026

प्रति आई आई एक ही संस्थागत फंड (आई आई फंड)
For IIFCL Mutual Fund (IIFCL)
अध्यक्ष एवं ट्रस्टी
Chairman & Trustee

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